

Frequently Asked Tax Bill Questions:

2021 Tax Bill Changes:

Water Districts – There is no longer a tax charged for water districts.

Town of Cedar Point –The Town of Cedar Point no longer has a Solid Waste Fee.

County Solid Waste Fee – The County Solid Waste fee has changed from the previous \$165 to \$157.

Solid Waste:

Q. Why am I billed a Land Fill Fee?

A. The \$15.00 Land Fill Fee is charged to every taxable improved property in the county and helps to fund the County's solid waste sites.

Q. Why am I billed for a Green Box Fee?

A. The \$157.00 fee (previously 165.00) is charged to every taxable improved property in the County that does not have municipal or private trash collection. This fee helps fund the County's solid waste sites. **If you have curbside pickup, please contact the tax office no later than January 5 to have this fee waived from your bill.**

Billing:

Q. Why am I being billed for both city/town and county taxes?

A. If you live within city/town limits you will receive a tax bill for both the city/town taxes and County taxes. The County collects for the following towns: Beaufort, Bogue, Cedar Point, Peletier, Cape Carteret, and Emerald Isle. If you live in one of the towns the County collects for, then you will receive one tax bill including both city/town and County taxes. If you live in a town/city that the County does not collect for, then you will receive two separate bills; one from Carteret County for County taxes and one from the town/city in which you live for their taxes.

Q. What time frame does the bill cover?

A. January 1, 2021, through December 31, 2021

Q. What if my property is billed in the wrong district?

A. Visit www.carteretcountytax.com/forms and click on Personal Property Appeal Link.

Q. What if I have qualified for the Elderly Exemption, Disabled Exemption, Disabled Veteran's Exemption, or Homestead Exemption and the bill is missing the discount?

A. Contact the Carteret County Tax Office.



Q. What if I sold my personal property?

A. If your personal property was sold after January 1, 2021, you are still responsible for the full 2021 tax bill.

Q. What if I receive two bills for my mobile home (i.e. Real Estate Bill and Personal Property Bill)?

A. Visit www.carteretcountytax.com/forms and click on Personal Property Appeal Link.

Q. How do I appeal the value on my personal property bill?

A. Visit our website at www.carteretcountytax.com/forms and click on Personal Property Appeal Link. You have 30 days from the date of the bill to appeal the value. Once you have submitted your appeal someone from our office will be in contact.

Q. How can I appeal my 2021 Real Property Value?

A. It is too late to appeal the value of real property for the 2021 tax year, but you may submit an appeal for the 2022 tax year at www.carteretcountytax.com/forms. Once your appeal has been received, our office will be in contact. Should you have questions concerning your 2021 Real Property value please contact our real estate department at 252-728-8485, opt.3.

Tax Bill Payments:

Q. When is my 2021 tax bill due?

A. The 2021 tax bill due date is September 1, 2021 however, interest and penalties do not apply until January 6, 2022.

Q. Does Carteret County give a discount if I pay my taxes early?

A. No, there is no discount for paying county taxes early.

Q. Will I be charged interest or penalties if I pay my tax bill after September 1, 2021?

A. No, not if the tax bill is paid by January 5, 2022. Interest begins on January 6, 2022, with a 2% interest rate for the first month and ¼ % for every month thereafter until paid.

Q. Why did I receive my bill if my mortgage company pays my taxes via escrow?

A. Tax bills are sent to the taxpayer, not the mortgage company. It is the taxpayer's responsibility to notify their mortgage company.

Q. How will I know if the mortgage company has paid my bill?

A. Mortgage companies usually send their payments during November. You can call our office to verify payment has been received or check our website at www.carteretcountytax.com/taxes to see if your bill has been paid.



Q. Is there a convenience fee if I choose to pay by credit card?

A. Yes, if you pay by credit card, you will pay a convenience fee. The amount of the fee is 2.5% plus a .30 per transaction fee. To avoid convenience fees, you may send a check by mail or pay with check or cash in person. Please do not mail cash to our office.

Q. Is there a fee for paying online with E-Check?

A. Yes, a flat fee of \$1.50.

Q. Do I have to use the coupons included with my tax bill to pay my taxes?

A. No, the coupons are voluntary, not mandatory. They are included to help taxpayers who wish to make payments over four months rather than pay the entire tax bill all at once. You have the option to make payments or pay the bill in full with one payment.

Office Contact:

Please contact the Carteret County Tax Office should you have any questions or concerns. Our staff will be glad to assist you.

Tax Collections/Payments: 252-728-8485, opt. 1

Personal Property Listings/Appeals: 252-728-8485, opt.2

Real Property Listing/Appeals: 252-728-8485, opt.3

All Other Inquiries: 252-728-8485, opt.0

Email Inquiries: taxinformation@carteretcountync.gov

Tax Website: www.carteretcountytax.com

Tax Office Location: 302 Courthouse Square
Beaufort, NC 28516
Carteret County Courthouse
1st Floor of Admin Building

